

**Oticon Government Services
Tentative Tech Training Agenda
September 18-20, 2019**

WEDNESDAY, SEPTEMBER 18

6:30 Reception and Dinner

THURSDAY, SEPTEMBER 19

9:00 Product Development for the Hearing Impaired

10:15 Workshop: Oticon BTE's and RIC's- Custom Molds, Parts and Accessories

11:15 Workshop: Oticon Genie Hearing Instrument Programming Software

12:15 Lunch

1:15 Workshop: Connectivity, IFTTT and Apps

3:00 Workshop: Production and Repair of Hearing Instruments

4:30 Hearing Aids in the Real World

FRIDAY, SEPTEMBER 20

9:00 Personalizing the Fitting

10:00 Workshop: Listening and Troubleshooting Oticon Hearing Aids

11:00 Patient Education

11:30 Lunch & Departures